



Customer Support Center
227 West Dixie Avenue
Elizabethtown, KY 42701
P: (270) 982-4TCB
www.TheCecilianBank.com

THE CECILIAN BANK TEMPORARILY LIMITS LOBBY SERVICES TO APPOINTMENT ONLY.

Elizabethtown, KY (March 23, 2020) – Effective Wednesday, March 25, 2020, The Cecilian Bank will temporarily reduce all lobby services to ***appointment only*** and direct all banking transactions to ***drive-thru only*** until further notice. We feel this is in the best interest of our customers and employees as we do our part to reduce the exposure to COVID-19. As the circumstances surrounding COVID-19 evolve, we will continue to adjust our practices and adapt to the current situation based on the recommendations from the Centers for Disease Control (CDC).

The following services will be made available in banking centers with a scheduled appointment:

- New Account Openings
- Loan Requests
- Safe Deposit Box Visits
- Certificate of Deposit (CD) Renewals
- Instant Issue Debit Cards

Please take note of our temporary drive-thru traffic pattern:

- The first lane is reserved for Business transactions only.
- All other lanes are reserved for Consumer transactions only.
- Because our Hardinsburg Downtown Banking Center does not have a drive-thru, all transactions will be directed to our Hardinsburg Banking Center at this time.

If you are practicing strict social distancing, you may conduct business by phone by calling any of our banking centers. For a complete list of all our banking centers and their phone numbers, please visit www.TheCecilianBank.com. As always, our Customer Support Center is available at (270) 982-4822 to answer all balance, deposit account, debit card, and credit card inquiries.

Should you choose not to conduct your banking transactions by appointment in our lobbies or drive-thru, our ATMs, Online Banking or Mobile Banking App, are available 24 hours a day. These self-service banking solutions allow you to take control of your banking without any risk to your health and they offer the full functionality of our on-site services.

We are committed to keeping you connected to your money. You can remain confident that your money deposited in The Cecilian Bank is safe as it is FDIC insured. The Cecilian Bank's staff is focused on its promise to deliver an incredible customer experience because we have the best customers who deserve the best when it comes to their finances. If you should need financial assistance, do not hesitate to contact us. We're here to support you as you have supported us.

Thank you for your cooperation and patience during these uncertain times.

The Cecilian Bank – Where Tradition and Progress Meet.
Honoring the past and building for the future.