



*Customer Support Center*  
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[www.TheCecilianBank.com](http://www.TheCecilianBank.com)

## **When you bank with us, you're safe with us.**

Elizabethtown, KY (March 19, 2020) – The growing challenges and uncertainty of our current economic times is unnerving. The Cecilian Bank is cognizant of the ambiguity and the subsequent issues you're unexpectedly forced to manage, and our goal is – and always has been – to make banking as safe and easy as possible.

The Cecilian Bank's staff is focused on its promise to deliver an incredible customer experience. Our lobby and drive-thru services have remained open so we can provide our customers with as much full-service banking as we can. This commitment, however, does not stand in the way of the health and well-being of our employees and customers in the communities we call home. As the circumstances surrounding COVID-19 evolve, we will adjust our practices and adapt to the current situation based on the recommendations from the Centers for Disease Control (CDC).

The Cecilian Bank is taking preventative measures to maintain a clean and safe environment in order to continue serving your banking needs. In addition to our employees cleaning high-touch surfaces in the public areas of the bank multiple times a day and our regular nightly cleaning service, we have hired a professional sanitizing company to thoroughly disinfect all areas of our banking centers on a weekly basis.

The volatility of the stock markets may cause you anxiety about the safety of your own deposit accounts. It is understandable to think withdrawing all or large amounts of your cash is a safer option than keeping it in the bank, but this is a misconceived perception. Withdrawing an amount more than one paycheck for emergencies is dangerous and the risks of carrying and storing cash is extremely high. We advise you not to remove your money from your deposit accounts during this time. You can remain confident that your money deposited in The Cecilian Bank is safe as it is FDIC insured, whereas cash in your home is likely not insured. We will continue to provide access to your funds under any circumstance.

Should you choose not to conduct your banking transactions in our lobbies or drive-thru, our ATMs, Online Banking or Mobile Banking App, are available 24 hours a day. These self-service banking solutions allow you to take control of your banking without any risk to your health and they offer the full functionality of our on-site services.

The Cecilian Bank is available to assist and guide you with any banking concerns you may have. Contact one of our friendly and knowledgeable Customer Support Specialists at (270) 982-4TCB (4822) or visit [www.TheCecilianBank.com](http://www.TheCecilianBank.com) for more information.

***The Cecilian Bank – Where Tradition and Progress Meet.***  
*Honoring the past and building for the future.*