

# Nickel per swipe FAQ

1. How does it work?
  - a. Earning a nickel back is simple! Just swipe your Cecilian Bank Debit Card for any PIN or signature based transaction and you will earn a nickel.
2. When do I get my nickel back reward?
  - a. Your reward balance will be deposited into your account the same date your statement is cut. For example, if your statement is normally cut on the 15<sup>th</sup> of each month, your nickel back reward balance will be deposited on the 15<sup>th</sup>.
3. Where can I see my reward balance in online banking?
  - a. When logged into your online banking, you can see your nickel back rewards balance under the transactions tab. This will show you how many swipes you had for the statement period and the nickel back balance you earned with those swipes.

The screenshot shows the online banking interface with tabs for Details, Transactions, Quick Transfer, Settings, Statements, and Services. The Transactions tab is active, showing a list of transactions for 'Last Month'. A transaction on 05/12/2016 is highlighted: 'Credit Memo; Immediate Credit CHOICE CLUB REWARD' with an amount of \$0.85 and a balance of \$.

Date	Type	Description	Amount	Balance
05/12/2016	Credit Memo; Immediate Credit	CHOICE CLUB REWARD	\$0.85	\$

4. Where can I see my reward balance on my statement?
  - a. On your statement, there will be a line in the CREDIT ACTIVITY section titled CHOICE CLUB REWARD. This will show you how many swipes you had for the statement period and the nickel back balance you earned with those swipes.

**ALL CREDIT ACTIVITY**

Date	Type	Amount	Date	Type	Amount	Date	Type	Amount
04/26/16	870502	.00	04/28/16	Deposit				
04/26/16	870491	.00	05/12/16	Deposit				

  

Date	Description	Amount
05/12/16	INTEREST PAID	0.14
05/12/16	CHOICE CLUB REWARD	0.85

5. Can I see my reward balance in the mobile app?
  - a. Your nickel swipe rewards will show up as a "Choice Club Reward" deposit in your transaction history.

The screenshot shows the mobile banking app interface for a 'Checking' account. It displays a transaction history with a search bar and a filter option. The transactions are grouped by date:

- 05-16-2016: TOWN KY \$6.90
- 05-12-2016: INTEREST PAID \$0.14
- CHOICE CLUB REWARD \$0.85

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6. Is there a maximum?
  - a. There is no maximum for the amount of nickels you can earn!
7. Do online purchases count?
  - a. We're sorry but online purchases are excluded.
8. Which accounts offer the nickel back reward?
  - a. We offer the nickel back reward program to our Choice Gold and Choice 50 Gold customers.