

Courier Pick-Up & Delivery Services FAQs

Q. Will you deliver cash and coin to my business?

A. Yes. Typically you can either fax or email your request to us and we will deliver to you on the next business day. You can even specify what denominations of bills or coins you need. If your cash and coin order does not vary, we can simply bring your standard order every day.

Q. Will you pick up my business deposits every day?

A. Yes. Many of our customers have a difficult time leaving their place of business to make a trip to the bank and deposit their funds. By allowing us to pick up and deposit your funds you may increase productivity and profitability. You gain quick access to your funds so you may in turn earn more interest income, take advantage of discounts when paying your vendors, and you can take advantage of making more money at your business rather than making frequent trips to the bank.

Q. Is this available seven days a week? What if I have an emergency cash and coin order?

A. We prefer to pick up Monday through Saturday and deliver Monday through Friday; however, we will pick up and deliver seven days a week if required. We will also make special deliveries or pick ups; however, there may be an additional charge due to added security and personnel required.

Q. When are my deposited funds available to me?

A. Deposits received at the bank after 3:00 p.m. will be available on the next business day. Deposits received after 3:00 p.m. on Friday or deposits received on Saturday or Sunday will not be deposited until Monday.

Q. Can I afford this Courier Service?

A. Since we are local and close to your business, we can provide this service at a more affordable price than an armored car service. We also provide options as to how you pay for this service either by a standard daily charge or allow you to minimize your fees based on your account balance.

Q. Does this reduce my exposure to theft?

A. Yes. One tremendous advantage of allowing us to pick up your deposits is that the money is not sitting in your place of business long periods of time. Rather than store daily deposits in your desk and wait for your once per week trip to the bank, you place your money safely in the bank each day. Also, there may be risk while you are traveling to and from the bank with cash in your car. Your personal safety is important to us, therefore, we assume the risk of traveling between your business and the bank.

Q. Does this increase my business's productivity?

A. Our customers tell us that while their employee takes the deposit to the bank, they are sometimes gone too long. The employee may find it convenient to run other errands and make their stops while they are out which could delay their return to your business.

Also, we have found many businesses have their manager or supervisors make the deposits and pick up change orders because that is who they trust the most. However, while the manager is away, employees may not perform as well without proper supervision, and inefficiencies and waste could occur.

Q. What are my responsibilities after I sign up ?

A. We will provide you two locked deposit bags at no charge. At no markup in price, we will also provide you with the recommended sealed disposable deposit bags. We request that you provide us with close access to your door and some privacy at a location in your store to pick up the deposit and drop off your cash and coin order. You will need to keep adequate and detailed copies of our deposits in the event there are any errors or discrepancies in your totals on the deposit.

**FAST RELIABLE
SECURE**

