



*Customer Support Center*  
227 West Dixie Avenue  
Elizabethtown, KY 42701  
P: (270) 982-4TCB  
[www.TheCecilianBank.com](http://www.TheCecilianBank.com)

**Effective: June 8, 2020**

## ***NEW LOBBY PROCEDURES:***

**For security reasons, banks do not like customers to wear masks. However, we understand if you follow the guidelines recommended by the CDC and choose to wear a mask.**

**As you enter the banking center, you will be greeted at the door by a TCB employee and requested to present your ID for facial verification.**

**In order to practice social distancing, we will limit the number of customers in our lobby. A TCB employee will monitor the number of customers going in and coming out of our banking center.**

**For the safety of our employees and customers, please follow social distancing of 6 ft. apart. Pause on the first logo nearest the door. Move forward when the next logo becomes available.**

**If you are experiencing symptoms such as a fever of 100.4° or higher, shortness of breath, congested coughing, sore throat, headache, new loss of taste and/or smell, body aches, chills, sneezing, runny or stuffy nose, please stay home until you are well.**

**Our staff will continue to regularly wipe down high touch areas and use hand sanitizer after every teller transaction. Our regular nightly cleaning service will continue to clean after the banking center closes and we will continue to professionally sanitize and disinfect all areas of our banking center on a weekly basis.**

**Drive-Thru services are available during regular business hours.**

**For your convenience, our ATMs, Online Banking and Mobile Banking App are available 24 hours a day.**

**For any other questions or concerns, please call our Customer Support Center at (270) 982-4TCB (4822).**

*The Cecilian Bank – Where Tradition and Progress Meet.  
Honoring the past and building for the future.*